

ACCESS TO EXPERT TANIUM KNOWLEDGE ON DEMAND

Tanium EdgeCare is an enhanced support solution that provides access to Tanium experts when you need them the most. Our Tanium Support team can help with any challenge, whether that requires advising, hands-on keyboard work, or critical assistance response. The Tanium EdgeCare experts become an extension of your team to provide coverage where you need it. Think of us as service credits you can apply to projects, integrations, or day-to-day management of Tanium.

WHY TANIUM EDGE CARE

Edge Solutions Tanium experts work every day with organizations just like yours to assess, plan, deploy, integrate, and optimize Tanium environments. Our team has over 15 years of daily Tanium consulting, deployment, and administration experience we can put to work to ensure you get the answers you need when you need them.

Edge's Tanium team of admins and Tanium Account Managers (TAMs) can augment your staff with up-to-date skills available at a moment's notice. Our experience in administration, deployment, and integration of new and existing Tanium deployments quickly and accurately, translates into better business results for your business. Whether you are just starting out or have had Tanium deployed in place for years, our action plans and recommendations will help you to evolve your methods and systems more quickly, with less wasted effort and investment.

Tanium EdgeCare is purchased upfront and allows you to leverage our experts as an extension of your team. Hours can be utilized within a year of purchase and are not limited to any specific skill set. Your environment is unique and EdgeCare is designed to maximize your return on support.

SOLUTIONS

- Architecture / Configuration guidance on deployment of Tanium
- Assessments to ensure health of new and previous investments
- Patch as a Service
- Vulnerability Backlog Remediation
- Vulnerability Scanning as a Service
- Modernization of Endpoint Management Tooling
- Workflow Optimization
- System Optimization



EDGE care

TALK TO AN EDGE SOLUTIONS SERVICES CONSULTANT TO LEARN HOW TANIUM EDGE CARE CAN SUPPORT YOU.

VULNERABILITY REMEDIATION

- PROBLEM** The client has an extensive backlog of vulnerabilities across multiple endpoint operating systems due to gaps in coverage and capabilities from existing legacy patching tools.
- SOLUTION** Tanium EdgeCare deployed to identify, remediate, and validate all OS and 3rd party software vulnerabilities.
- OUTCOME** EdgeCare experts deployed Tanium for a 60-day engagement and were able to remediate all identified vulnerabilities inside the scope requested by the customer.

PATCH AS A SERVICE

- PROBLEM** The client was dealing with a constant backlog of missing software patches due to limited capabilities and gaps in their legacy patch tools used by the managed service provider.
- SOLUTION** The Edge Team proposed a comprehensive endpoint risk assessment to determine the gaps and opportunities for improvement. These results were used to scope a migration plan from existing patch tool to the Tanium platform.
- OUTCOME** The Tanium EdgeCare Team designed and executed a complete migration from their previous managed service provider patch tooling to the Tanium platform with no down time and significantly increased patching efficacy.